

San Marcos Hays County EMS 2061 Clovis Barker, Unit 10B San Marcos, TX 78666

PO Box 641 San Marcos, TX 78667

North Hays County ESD #1 Board Report July 21st, 2020

- 1. Summary Page
 - a. Responses in ESD #1 by Unit
 - i. Total Responses
 - ii. Transports
 - iii. Average Response Time
 - iv. Median Response Time
 - v. 90th Percentile Response Time
 - b. Zone A & Zone B
 - i. Call Volume
 - ii. Average Response Time
 - iii. 90th Percentile Response Time
 - c. Responses Outside of ESD #1
- 2. Level Zero Report
 - a. Total Level Zeros
 - b. Average Length of Level Zero
- 3. 3 Year Historical Response Times
- 4. Delayed Responses
- 5. Monthly Response Maps Zone A & Zone B
- 6. Response Zone Heat Maps



San Marcos Hays County EMS 2061 Clovis Barker, Unit 10B PO Box 641 San Marcos, TX 78667

North Hays County ESD #1 Dripping Springs, TX

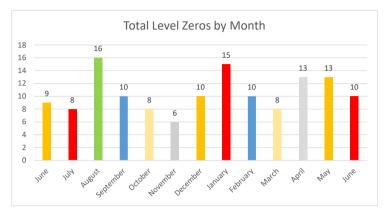
Below is the summary of emergency service provided to the North Hays County ESD #1 by San Marcos Hays County EMS for June 2020.

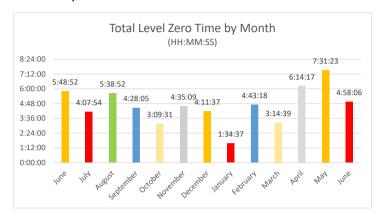
		June		May		April	
		Total	158	Total	165	Total	149
Number of Calls per Unit		M71	56	M71	61	M71	41
		M72	60	M72	66	M72	69
		M73	41	M73	37	M73	38
		Backfill	1	Backfill	1	Backfill	1
		Total	91	Total	87	Total	74
Number of Patient Transports		M71	32	M71	36	M71	23
		M72	36	M72	34	M72	32
		M73	22	M73	16	M73	18
		Backfill	1	Backfill	1	Backfill	1
Average Response Times (HH:MM:SS)		Overall	00:08:52	Overall	00:08:22	Overall	00:08:49
		M71	00:09:42	M71	00:08:47	M71	00:10:48
		M72	00:07:10	M72	00:08:13	M72	00:07:56
		M73	00:09:46	M73	00:08:05	M73	00:08:21
		Backfill	00:24:49	Backfill	00:05:14	Backfill	00:04:11
Median Response Times (HH:MM:SS)		Overall	00:07:03	Overall	00:07:34	Overall	00:07:32
		M71	00:08:18	M71	00:07:34	M71	00:10:40
		M72	00:06:07	M72	00:07:26	M72	00:07:04
		M73	00:07:41	M73	00:07:41	M73	00:07:29
		Backfill	00:24:49	Backfill	00:05:14	Backfill	00:04:11
90th Percentile Response Times (HH:MM:SS)		Overall	00:17:01	Overall	00:14:24	Overall	00:15:51
		M71	00:16:46	M71	00:16:25	M71	00:17:45
		M72	00:12:20	M72	00:13:13	M72	00:12:39
		M73	00:17:38	M73	00:12:59	M73	00:17:03
		Backfill	00:24:49	Backfill	00:05:14	Backfill	00:04:11
Zone A Call Volume		72		74		69	
Zone A Average		0:06:24		0:05:50		0:06:24	
Zone A 90th Percentile	00:09:30	0:08:20		0:09:28		0:10:38	
Zone B Call Volume		59		76		69	
Zone B Average		0:11:36		0:10:59		0:11:14	
Zone B 90th Percentile	00:18:00	0:18:01		0:15:42		0:17:37	
Calls Outside of ESD #1		3 - Wimberley		None		None	

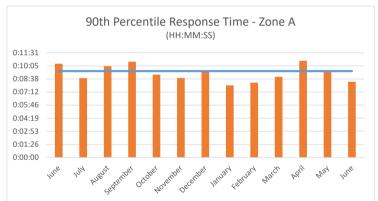
Respectfully submitted,

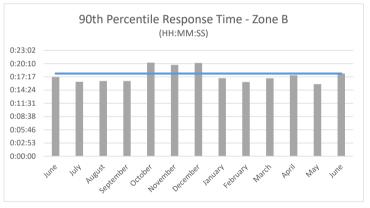
Chief David G. Smith Jr.

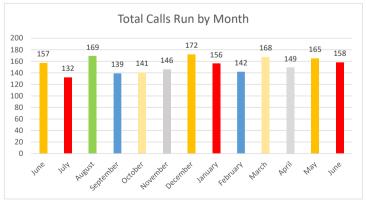
NHC ESD #1 Primary Coverage Area Level Zero Data June 1st, 2019 to June 30th, 2020



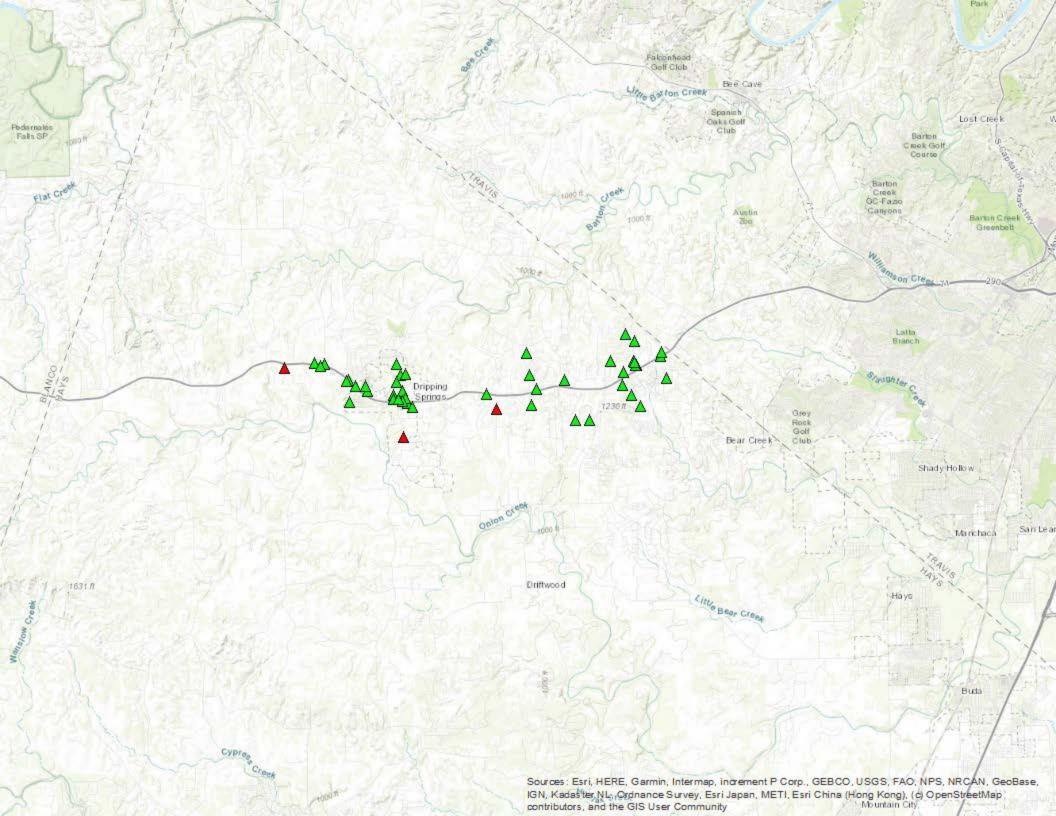


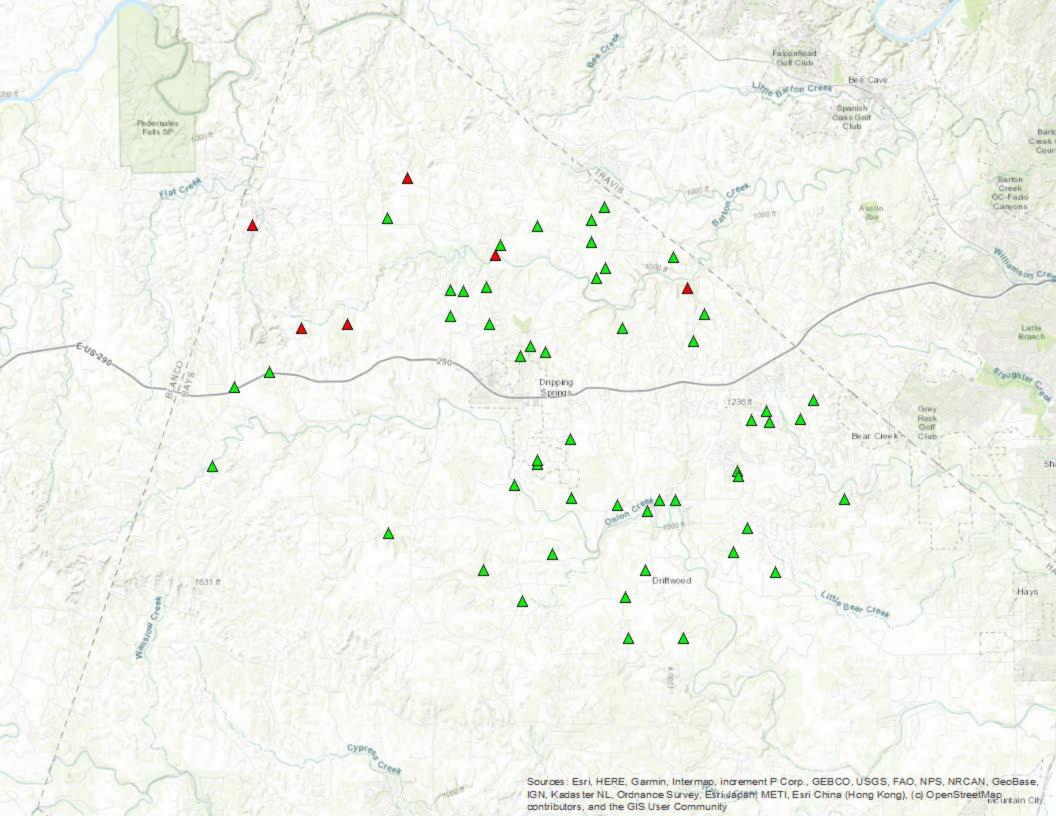


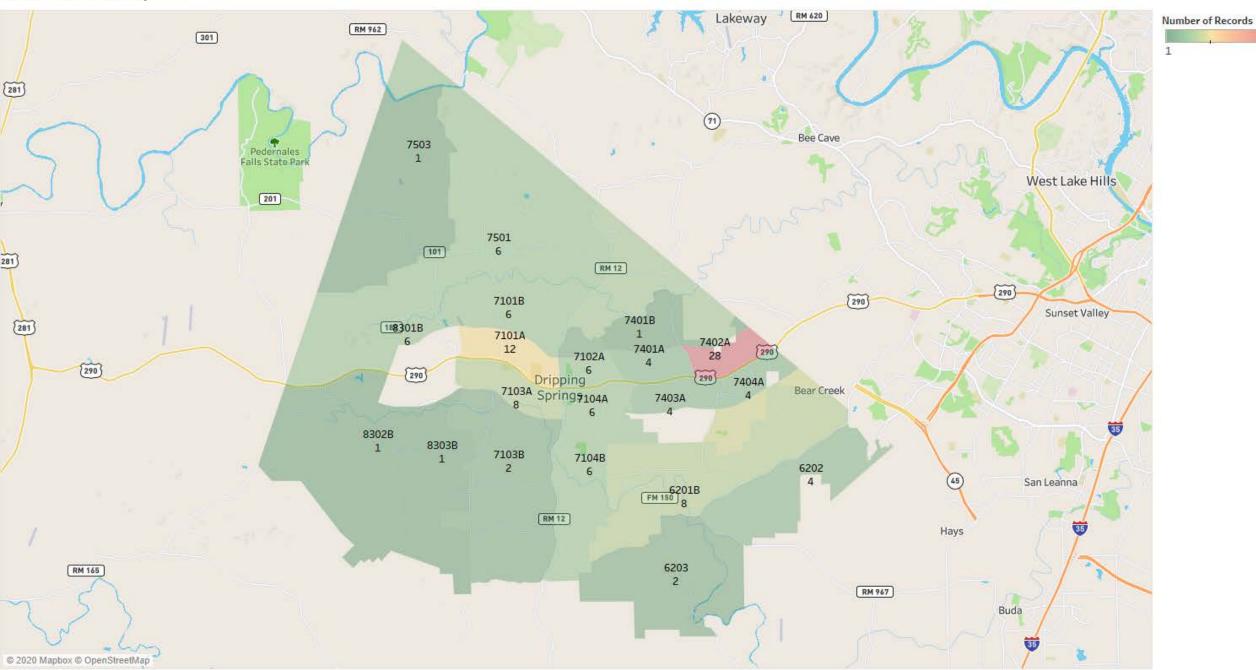




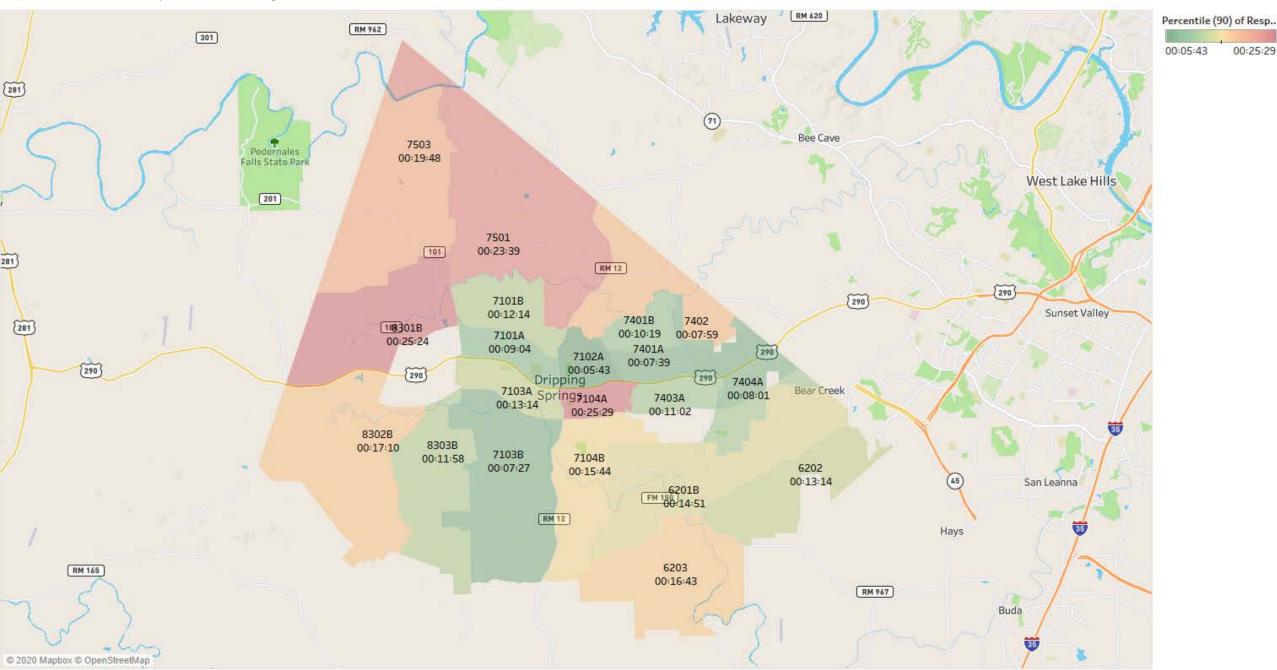
90th Percentile Response Times								
		Overall	Zone A	Zone B				
	Benchmark		0:09:30	0:18:00				
2020	June	0:17:01	0:08:20	0:18:01				
	May	0:14:24	0:09:28	0:15:42				
	April	0:15:51	0:10:38	0:17:37				
	March	0:14:47	0:08:52	0:16:58				
	February	0:13:15	0:08:14	0:16:10				
	January	0:16:08	0:07:56	0:16:59				
	December	0:17:27	0:09:35	0:20:19				
	November	0:16:16	0:08:45	0:19:53				
	October	0:15:58	0:09:07	0:20:23				
	September	0:14:55	0:10:32	0:16:22				
	August	0:15:08	0:10:02	0:16:23				
2019	July	0:13:39	0:08:44	0:16:12				
20	June	0:15:20	0:10:19	0:17:14				
	May	0:15:49	0:09:01	0:18:29				
	April	0:16:39	0:09:06	0:19:08				
	March	0:15:22	0:08:27	0:18:34				
	February	0:14:54	0:12:00	0:17:46				
	January	0:17:15	0:08:57	0:18:39				
	December	0:15:19	0:08:51	0:16:47				
2018	November	0:15:10	0:09:20	0:19:46				
	October	0:15:24	0:10:06	0:19:47				
	September	0:16:26	0:08:40	0:19:50				
	August	0:17:04	0:12:10	0:18:48				
	July	0:14:53	0:09:49	0:17:53				
	June	0:15:14	0:09:18	0:17:39				
	May	0:16:14	0:09:41	0:18:04				
	April	0:14:59	0:11:21	0:19:13				
	March	0:18:14	0:10:23	0:20:34				
	February	0:17:25	0:09:40	0:19:58				
	January	0:16:21	0:12:10	0:22:11				
2017	December	0:15:41	0:10:21	0:17:25				
	November	0:14:48	0:09:33	0:18:22				
	October	0:17:02	0:15:48	0:20:32				
	September	0:17:41	0:13:49	0:20:09				
	August	0:17:10	0:12:22	0:13:35				
	July	0:14:45	0:09:05	0:15:27				
	June	0:15:36	0:12:24	0:17:56				
	May	0:15:53	0:08:37	0:16:22				
	April	0:17:07	0:11:42	0:19:20				
	March	0:15:46	0:10:03	0:18:05				
	February	0:15:51	0:10:11	0:17:07				
	January	0:16:03	0:10:47	0:22:05				







Map based on Longitude (generated) and Latitude (generated). Color shows sum of Number of Records. The marks are labeled by Box Number1 and sum of Number of Records.



00:25:29

Map based on Longitude (generated) and Latitude (generated). Color shows percentile of Response. The marks are labeled by Box Number1 and percentile of Response.