



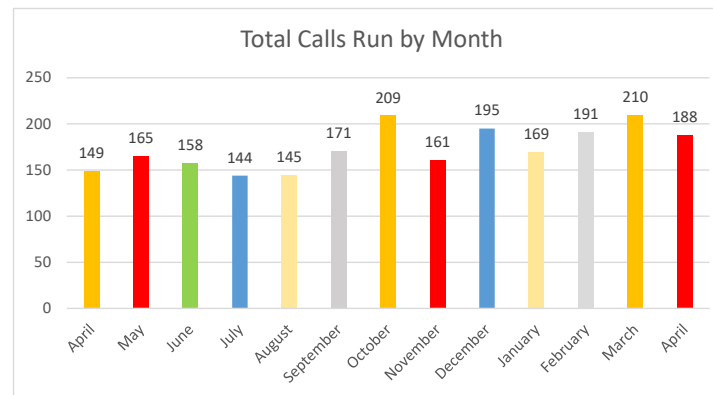
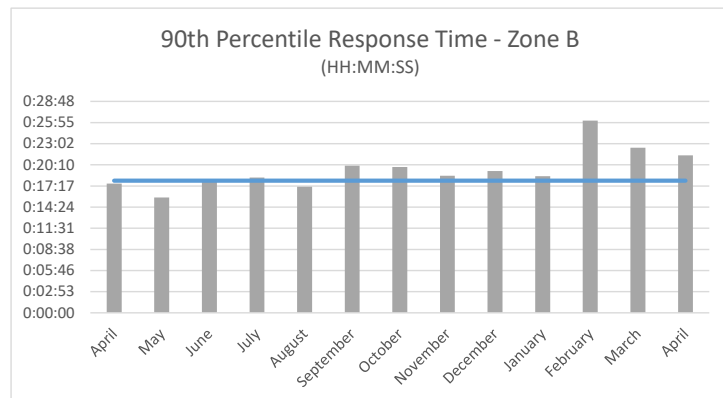
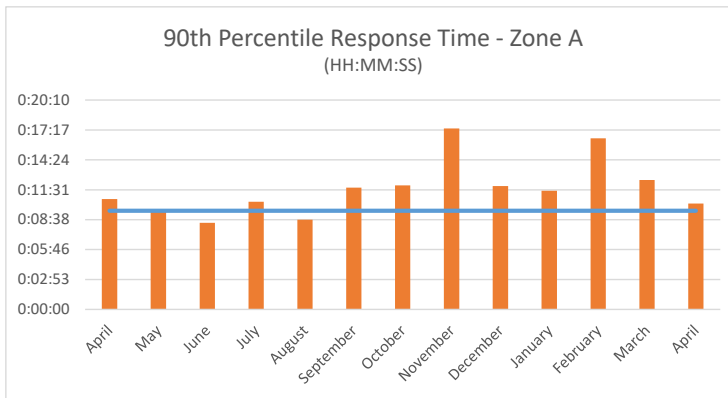
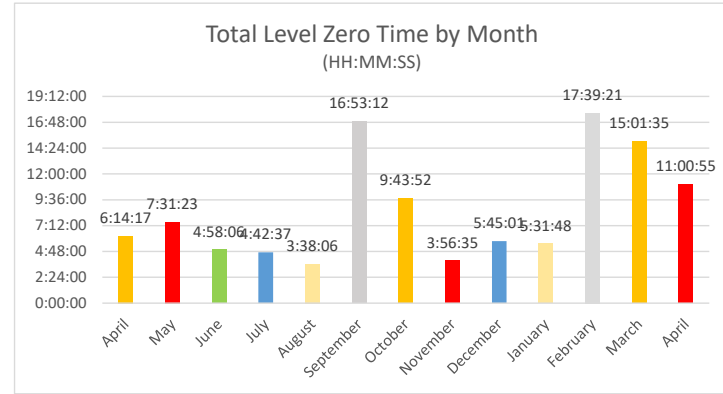
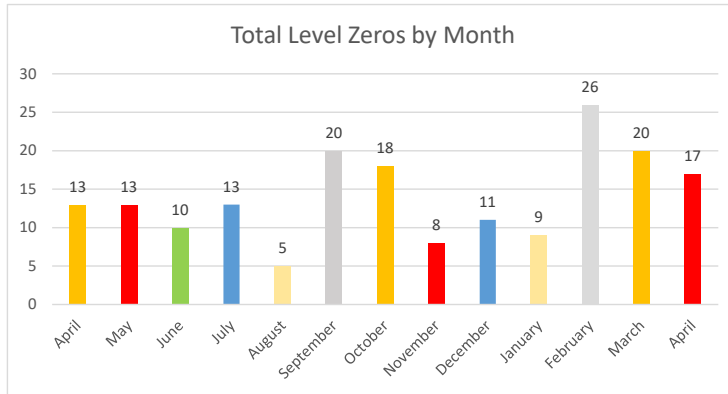
San Marcos Hays County EMS
2061 Clovis Barker, Unit 10B
San Marcos, TX 78666

PO Box 641
San Marcos, TX 78667

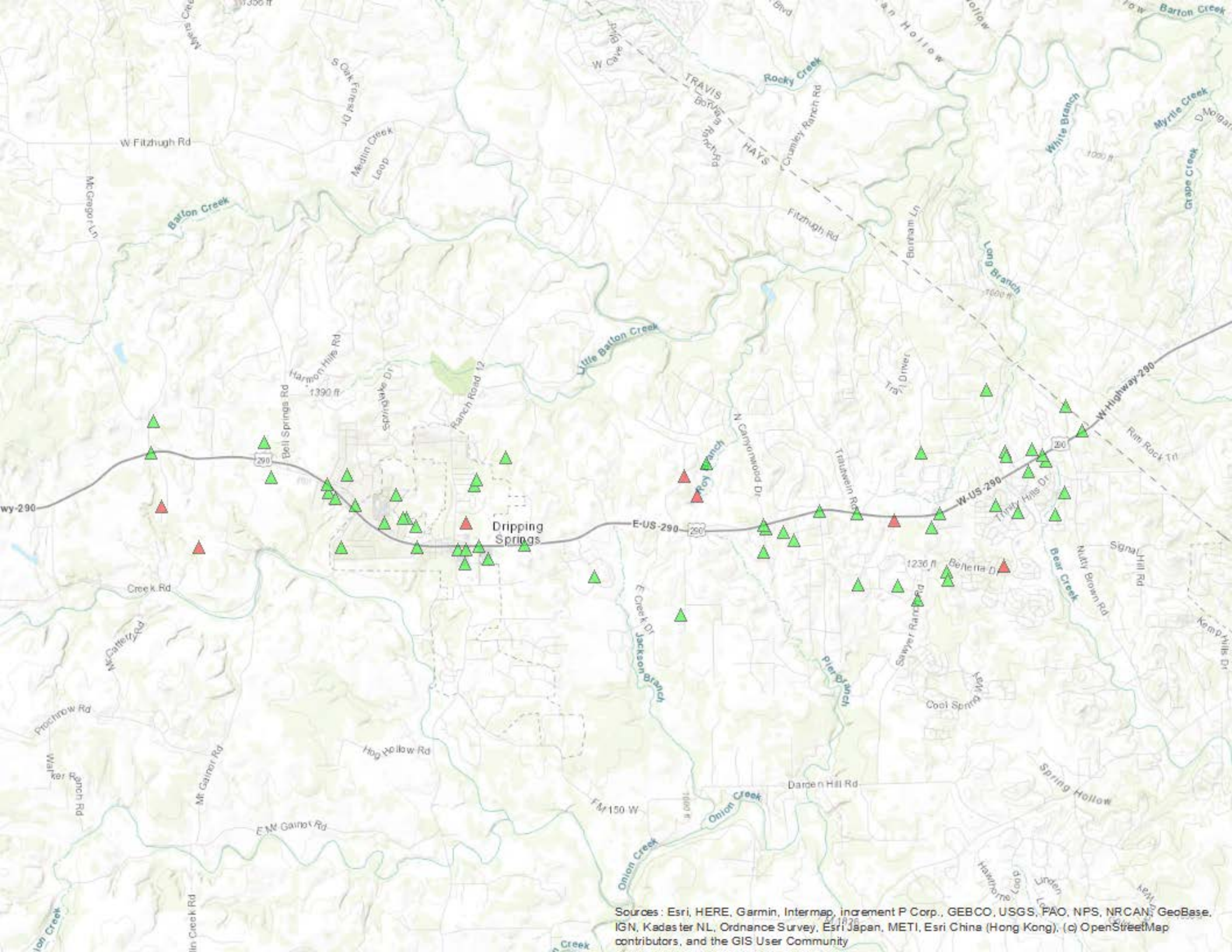
North Hays County ESD #1 Board Report May 18th, 2021

1. Summary Page
 - a. Responses in ESD #1 by Unit
 - i. Total Responses
 - ii. Transports
 - iii. Average Response Time
 - iv. Median Response Time
 - v. 90th Percentile Response Time
 - b. Zone A & Zone B
 - i. Call Volume
 - ii. Average Response Time
 - iii. 90th Percentile Response Time
 - c. Responses Outside of ESD #1
2. Level Zero Report
 - a. Total Level Zeros
 - b. Average Length of Level Zero
3. 3 Year Historical Response Times
4. Delayed Responses
5. Monthly Response Maps – Zone A & Zone B
6. Response Zone Heat Maps

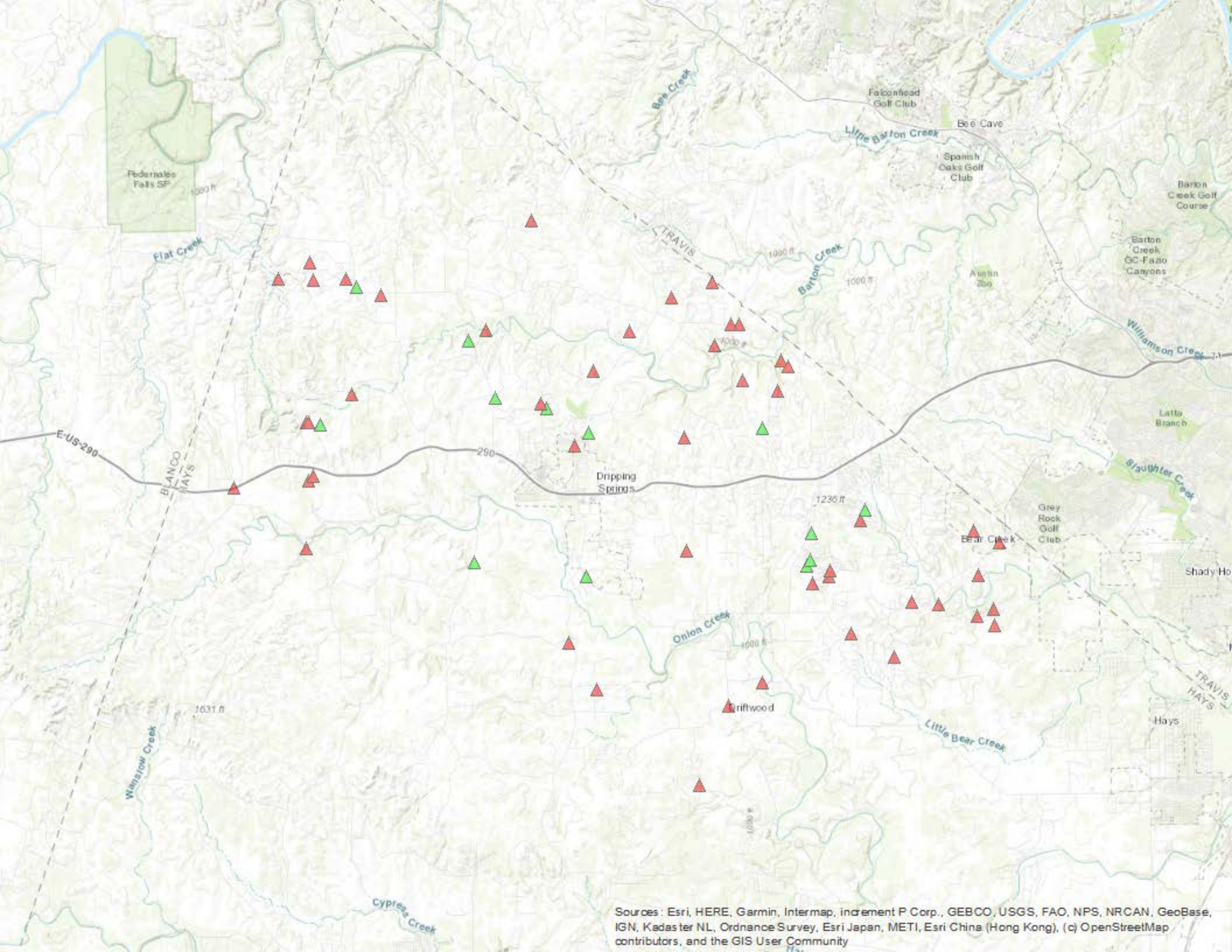
NHC ESD #1 Primary Coverage Area Level Zero Data April 1st 2020 to April 30th 2021



90th Percentile Response Times					
		Overall	Zone A	Zone B	
Benchmark			0:09:30	0:18:00	
2021	April	0:16:21	0:10:12	0:21:27	
	March	0:18:39	0:12:27	0:22:30	
	February	0:24:55	0:16:29	0:26:10	Ice Storm
	January	0:16:04	0:11:26	0:18:37	
2020	December	0:17:36	0:11:53	0:19:19	New CAD System - See Extended Response Time for Documentation
	November	0:17:26	0:17:25	0:18:40	
	October	0:16:08	0:11:56	0:19:51	
	September	0:16:05	0:11:43	0:20:02	
	August	0:14:17	0:08:38	0:17:11	
	July	0:16:42	0:10:22	0:18:26	
	June	0:17:01	0:08:20	0:18:01	
	May	0:14:24	0:09:28	0:15:42	
	April	0:15:51	0:10:38	0:17:37	
	March	0:14:47	0:08:52	0:16:58	
	February	0:13:15	0:08:14	0:16:10	
	January	0:16:08	0:07:56	0:16:59	
2019	December	0:17:27	0:09:35	0:20:19	
	November	0:16:16	0:08:45	0:19:53	
	October	0:15:58	0:09:07	0:20:23	
	September	0:14:55	0:10:32	0:16:22	
	August	0:15:08	0:10:02	0:16:23	
	July	0:13:39	0:08:44	0:16:12	
	June	0:15:20	0:10:19	0:17:14	
	May	0:15:49	0:09:01	0:18:29	
	April	0:16:39	0:09:06	0:19:08	
	March	0:15:22	0:08:27	0:18:34	
	February	0:14:54	0:12:00	0:17:46	
	January	0:17:15	0:08:57	0:18:39	
2018	December	0:15:19	0:08:51	0:16:47	
	November	0:15:10	0:09:20	0:19:46	
	October	0:15:24	0:10:06	0:19:47	
	September	0:16:26	0:08:40	0:19:50	
	August	0:17:04	0:12:10	0:18:48	
	July	0:14:53	0:09:49	0:17:53	
	June	0:15:14	0:09:18	0:17:39	
	May	0:16:14	0:09:41	0:18:04	
	April	0:14:59	0:11:21	0:19:13	
	March	0:18:14	0:10:23	0:20:34	
	February	0:17:25	0:09:40	0:19:58	
	January	0:16:21	0:12:10	0:22:11	

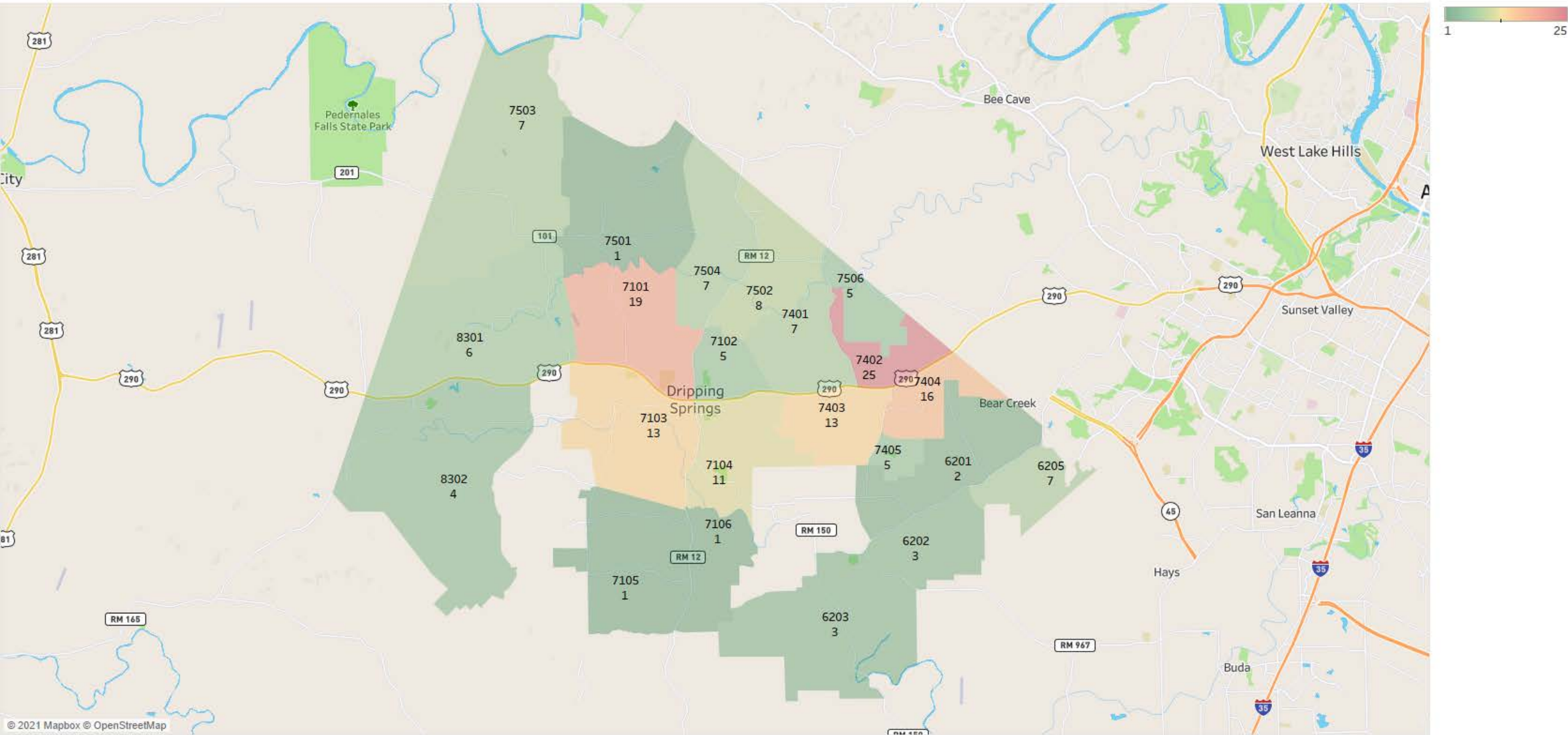


Sources: Esri, HERE, Garmin, Intermap, increment P Corp., GEBCO, USGS, FAO, NPS, NRCAN, GeoBase, IGN, Kadaster NL, Ordnance Survey, Esri Japan, METI, Esri China (Hong Kong), (c) OpenStreetMap contributors, and the GIS User Community



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Number of Calls by Box



Map based on Longitude (generated) and Latitude (generated). Color shows sum of Number of Records. The marks are labeled by Box Number1 and sum of Number of Records.

90th Percentile Response Times by Box

